



## MEMBER CERTIFICATE 2026

**Valid from 1 January 2026 to 31 December 2026**

This is to certify that:

**Volkswagen Financial Services South Africa (Pty) Ltd**  
**Registration No: 2013/133698/07**

Is a registered member of the National Financial Ombud Scheme (NFO)

A handwritten signature in black ink, appearing to be 'C. A. A.', written over a horizontal line.

For and on behalf of the National Financial  
Ombud Scheme South Africa NPC

which is recognised as an industry ombud  
scheme in terms of section 194 of the  
Financial Sector Regulation Act, 2017 (Act  
No.9 of 2017) subject to the conditions set  
out in the Annexure of the recognition  
Certificate No. OC/001/24

Registration No.2023 / 162407 / 08

Date of Issue: 08 April 2026