

Volkswagen Financial Services South Africa (Pty) Ltd. • PO BOX 784162 • Sandton, 2146

CONSENT TO COLLECT AND PROCESS PERSONAL INFORMATION

By participating in the Festival of Motoring and engaging with Volkswagen Financial Services South Africa (Pty) Ltd ("VWFS SA"), I hereby voluntarily provide my consent for VWFS SA to collect, process, and store my personal information for the purposes outlined below.

Volkswagen Financial Services South Africa (Pty) Ltd is the responsible party for the personal information collected through this form. Privacy-related queries, requests or complaints may be directed to the VWFS SA Information Office at informationoffice@vwfs.co.za. Further details are available in the VWFS SA Customer Privacy Policy and PAIA Manual on www.vwfs.co.za.

Purpose of Collection

VWFS SA will collect and process my personal information to:

VWFS SA will rely on my consent where consent is required and may also process my personal information where processing is necessary to perform or take steps relating to a product, service, event interaction or enquiry, comply with applicable law, or pursue a legitimate interest in a lawful and reasonable manner.

- Facilitate my participation in the Festival of Motoring event.
- Provide me with information about VWFS SA products, services, and promotions.
- Conduct market research and improve customer experience.
- Comply with legal and regulatory obligations.
- Respond to my enquiries, requests or complaints.
- Keep records of consent, preferences, interactions and event participation for audit, legal, regulatory and operational purposes.

Types of Personal Information to be Collected

The personal information may include, but is not limited to:

- Full name
- Contact details (email address, phone number)
- Identity number
- Vehicle preferences or interests
- Event interaction data (e.g., test drive bookings, competition entries)

Sharing and Storage

VWFS SA may share my personal information with its affiliates, operators, service providers, event partners and authorised partners involved in the event, strictly for the purposes stated above and subject to appropriate confidentiality, security and data protection requirements. Where personal information is transferred outside South Africa, VWFS SA will take reasonable steps to ensure that the recipient is subject to laws, binding corporate rules or contractual obligations that provide an adequate level of protection. My information will be stored securely and retained only for as long as necessary to fulfil the stated purposes, keep proof of consent, comply with legal or regulatory obligations, resolve disputes, or meet VWFS SA's lawful business requirements.

My Rights

I understand that I have the right to:

- Access and correct my personal information.
- Request deletion or destruction of my personal information where VWFS SA is no longer authorised to retain it.
- Withdraw my consent at any time by contacting VWFS SA on service@vwfs.co.za
- Lodge a complaint with the Information Regulator if I believe my data is being processed unlawfully.

Consent to Marketing

I give my specific consent to receive direct marketing from VWFS SA by electronic communication, including telephone, email, SMS, MMS and similar channels, regarding VWFS SA financial and non-financial products, insurance products, goods, services, websites, applications, customer care, warranty services, customer events, promotions and campaigns. I understand that this consent is voluntary and that I may refuse or withdraw it at any time. Each direct marketing communication must identify the sender and provide a reasonable opportunity to opt out or unsubscribe from future marketing communications.

Marketing consent: Yes ☐ No ☐

Declaration

By signing or submitting this form (physically or electronically), I confirm that:

- I have read and understood this consent notice.
- I voluntarily consent to the collection and processing of my personal information by VWFS SA.
- I am aware that I may withdraw my consent at any time.

I understand that withdrawing consent will not affect processing already carried out lawfully before withdrawal, and that VWFS SA may continue to process information where another lawful basis applies.